#### Unitil Energy Systems, Inc. DE 10-055 Permanent Rates Revenue Requirement

Line #			
1	Rate Base (Sched. 2)	127,501,533	
2	Rate of Return (Sched. 1B)	7.85%	
3	Operating Income Requirement	10,013,165	
4	Operating Income (Sched. 3)	6,978,526	
5	Revenue Deficiency Before Taxes	3,034,639	
6	Gross Revenue Conversion Factor (Sched. 1A)	1.6814	
7	Revenue Deficiency	5,102,377	
8	Less: Add'l Revenue per Temporary Rates Settlement		5,158,845
9	Incremental Adustment to Revenues Below Temporary Rate Leve	<del>)</del> l	(56,468)
10	Test Year Operating Revenue (Sched. 3)	35,341,154	
11	Revenue Requirement	40,443,531	
12	Percentage Increase to Distribution Revenues	14.44%	

#### Unitil Energy Systems, Inc. DE 10-055 Effective Tax Factor

Taxable Income	100.00%
Less: NH Business Profits Tax	8.50%
Federal Taxable Income	91.50%
Federal Income Tax Rate	35.00%
Effective Federal Income Tax Rate	32.025%
Add: NH Business Profits Tax	8.50%
Effective Tax Rate	40.525%
Percent of Income Available if No Tax	100.00%
Effective Tax Rate	40.525%
Percent Used as a Divisor in Determining the Revenue Requirement	59.475%
Gross Revenue Conversion Factor	1.681379

#### Unitil Energy Systems, Inc. DE 10-055 Permanent Rates Cost of Capital

Component	Balance 12/31/2009	UES Proforma Adjs.	UES Adjusted Balances	Staff Adjustments	Staff Adjusted Balances	Weighted Component Ratio	Cost Rate	Average Cost Rate
Common Equity	58,496,154	5,000,000	63,496,154		63,496,154	42.41%	9.000%	3.82%
Preferred Stock Equity	225,000		225,000		225,000	0.15%	6.000%	0.01%
Long-Term Debt	65,000,000	15,000,000	80,000,000		80,000,000	53.43%	7.350%	3.93%
Short-Term Debt	11,169,953	(11,169,953)	0	6,000,000	6,000,000	4.01%	2.500%	0.10%
Totals	134,891,107	8,830,047	143,721,154	6,000,000	149,721,154	100.00%		
				(a)				7.85% (b)

NOTES:

(a) Short-term debt adjustment as described in the testimony of Dr. John W. Wilson.
(b) Numbers may not add due to rounding.

Unitil Energy Systems, Inc.
DE 10-055
Permanent Rates
Rate Base
Year Ended December 31, 2009

### Collin Schedule RevReq-5

	(NHPUC Form F-1) 5 Quarter Average	UES Proforma Adjustments	UES Proformed 5 Quarter Average	UES Adjs. for 12/31/09 Year End Rate base	UES Proforma Rate Base	Staff Adjustments	Adj#	Adjusted Rate Base
Utility Plant in Service	193,218,909		193,218,909	5,626,445	198,845,354			198,845,354
Less: Accumulated Depreciation	62,648,141		62,648,141	2,571,785	65,219,926	(1,115,178)	1	64,104,748
Test year non-revenue producing plant adds	0		0					0
Net Plant in Service	130,570,768	0	130,570,768	3,054,660	133,625,428	1,115,178		134,740,606
Plus: M&S Inventories Cash Working Capital Prepayments SFAS 109 Net Regulatory Asset ISO Deposit	1,174,969 5,054,259 9,188,754 2,221,139 2,656,159	293,830	1,174,969 5,348,089 9,188,754 2,221,139 2,656,159	(102,627) 0 102,167 (274,110) 270,238	1,072,342 5,348,089 9,290,921 1,947,029 2,926,397	(3,525,820)	2	1,072,342 1,822,269 9,290,921 1,947,029 2,926,397
Less: Deferred Income Taxes (Net) Customer Deposits Customer Advances	19,641,806 1,852,738 655,392		19,641,806 1,852,738 655,392	1,867,095 (115,359) (55,567)	21,508,901 1,737,379 599,825	451,926	3	21,960,827 1,737,379 599,825
TOTAL RATE BASE	128,716,112	293,830	129,009,942	1,354,159	130,364,101	(2,862,568)		127,501,533

#### PROFORMA ADJUSTMENTS TO RATE BASE:

#### Adj. #

1	ACCUMULATED DEPRECIATION  Reduce Accumulated Depreciation per the testimony of James J. Cunningham, Jr.		(1,115,178)
2	CASH WORKING CAPITAL ALLOWANCE Total Operation & Maintenance Expenses (Sched. 3, "Staff Proforma Distribution" column) Contract Release Payments Other Flow-Through Operating Expenses  Collin Schedule RevReq-2	14,780,629 9,280,377 18,156,559	
	Remove: Contract Release Payments Remove: Other Flow-Through Operating Expenses  X 45 days/365 days Cash Working Capital allowance Less: Amount per Company filing (as adjusted)	(9,280,377) (18,156,559) 14,780,629 12,33% 1,822,269 5,348,089	
3	ACCUMULATED DEFERRED INCOME TAXES Increase Accumulated Deferred Income Taxes per testimony of James J. Cunningham	(3,525,820)	(3,525,820) 451,926

# Unitil Energy Systems, Inc. DE 10-055 Permanent Rates Operating Income Statement Year Ended December 31, 2009

#### Collin Schedule RevReq-2

		^						
	•	UES	UES `			Staff	PR	OOF
	Test Year -	Proforma	Proforma	Staff		Proforma	Revenue	Test Year
	Distribution	Adjustments	Distribution	Adjustments	Adj#	Distribution	Deficiency	Proforma
Distribution Revenue	34,250,334		34,250,334			34,250,334	5,102,377	39,352,711
Other Operating Revenue	1,092,471		1,092,471	(1,651)		1,090,820	3,102,377	1,090,820
Total Operating Revenues	35,342,805		35,342,805	(1,651)		35,341,154	5,102,377	40,443,531
Total Operating Revenues	33,342,803		33,342,603	(1,031)		35,34 1,134	3,102,377	40,443,331
Operating Expenses:								
Purchased Power	181,279		181,279	(181,279)		0		0
Transmission	199,457		199,457	(199,457)		0		0
Distribution	3,583,841	2,186,653	5,770,494	101,034		5,871,528		5,871,528
Customer Accounting	2,840,332	5,579	2,845,911	(97,590)		2,748,321		2,748,321
Customer Service	3,118		3,118			3,118		3,118
Administrative & General	6,927,875	190,814	7,118,689	(961,027)		6,157,662		6,157,662
Operation and Maintenance Expenses	13,735,902	2,383,046	16,118,948	(1,338,319)		14,780,629	0	14,780,629
Depreciation	7,152,867	1,224,229	8,377,096	(1,082,794)		7,294,302		7,294,302
Amortization	1,260,653	.,,	1,260,653	(32,384)		1,228,269		1,228,269
Taxes Other than Income	3,593,825	41,708	3,635,533	(125,868)		3,509,665		3,509,665
Federal Income Tax	(1,230,219)	(697,206)	(1,927,425)	864,892	Sched, 3B	(1,062,533)	1,634,036	571,503
State Income Tax	469,547	(189,402)	280,145	229,558	Sched. 3B	509,703	433,702	943,405
Deferred Federal and State Income Taxes	2,041,496	,	2,041,496			2,041,496		2,041,496
Total Operating Expenses	27,024,071_	2,762,375	29,786,446	(1,484,915)		28,301,531	2,067,738	30,369,269
Net Operating Income	8,318,734	(2,762,375)	5,556,359	1,483,264		7,039,623	3,034,639	10,074,262
	100 Particular 100 Pa		and an Proportion of the Proposition Active			* (	. Journal moreoverside	**************************************
Less: Interest on Customers' Deposits	61,097		61,097			61,097		61,097
Net Operating Income	8,257,637	(2,762,375)	5,495,262	1,483,264		6,978,526	3,034,639	10,013,165
F		1=12)007	-, -30,202	-,,		2,2:0,020		

## Unitil Energy Systems, Inc. DE 10-055 Proforma Adjustments to Revenues and Expenses

#### PROFORMA ADJUSTMENTS TO REVENUES:

	PROFORMIA ADDOSTMENTS TO REVENUES.		
4	OTHER OPERATING REVENUE  Reduce Miscellaneous Rent to remove an extra month of rental income from the test year (Audit Issue #6)	(1,651) #	
	Total adjustments to Other Operating Revenue		(1,651)
	PROFORMA ADJUSTMENTS TO EXPENSES:		
5	O&M EXPENSES - PURCHASED POWER Remove purchased power expenses	(181,279)	
	Total Adjustments to Purchased Power Expenses		(181,279)
	O&M EXPENSES - TRANSMISSION		
6	Remove transmission expenses	(199,457)	
	Total Adjustments to Transmission Expenses		(199,457)
7	O&M EXPENSES - DISTRIBUTION Correct for December 2008 accrual that did not reverse in 2009 (Audit Issue #8)	(21,504) #	
8	Include additional funding for REP/VMP		
9	Adjust UES' proposed annual funding for Major Storm Reserve:		
	Staff's recommended annual funding level 350,000 UES' proposed annual funding level 650,000		
	Recommended adjustment (300,000)	(300,000)	
10	Increase to Revenue Requirements to Recover December 2008 Ice Storm costs (Schedule 3C)	422,538	
	Total Adjustments to Distribution Expenses		101,034
11	O&M EXPENSES - CUSTOMER ACCOUNTING Normalize bad debt expense as follows:         Remove Outliers         Account of Depth (11,813)         Top (11,813)         172,779         172,779         172,779         111,813         2008         341,572         341,572         367,959         367,959		
	Use higher result of two methods Test year amount Recommended adjustment  248,531 270,369 367,959 (97,590)	(97,590)	
	Total Adjustments to Customer Accounting Expenses		(97,590)
	O&M EXPENSES - ADMINISTRATIVE & GENERAL		
12	Remove UES' inflation adjustment	(159,648)	
13	Adjust pension expense per the testimony of James J. Cunningham, Jr.	(312,603)	
14	Reduce lease expense per Schedule 3D	(40,916)	
15	Remove non-distribution portion of PUC assessment	(283,907)	
16	Adjust account #9223 for certain legal expense sub-accounts as follows: (per Audit Report) 2007 2008 2009 Total		
	Acct# 10-20-08-00-923-00-01		
	Less: amount in test year (53,210) Recommended adjustment (31,807)	(31,807)	
17	Remove costs of using vehicles for community service (OCA 3-21)	(5,699)	
18	Adjust for Calypso Communications invoices (Audit Issue #10)	(6,006)	
19	Remove EE RGGI payments from test year (Audit Issue #13)	(1,549) #	

#### Unitil Energy Systems, Inc. DE 10-055 Proforma Adjustments to Revenues and Expenses

20	Normalize/adjust various expenses per Audit Report recommendations: Account 921 - Bank Fees (recalculate allocations to other Unitil divisions) Account 925 - Asset Sale - Legal Settlement (use 3-yr average) Account 930.53 - Customer Communication (remove NEGA allocation) 12/08 lce Storm Legal/Prof. Fees (Remove from test year/add to lce Storm deferral)  Total Adjustments to Administrative & General expenses	(30,615) # (42,885) # (4,502) # (40,890) #	(961,027)
Adj#			
21	DEPRECIATION EXPENSE  Adjustment per the Testimony of James J. Cunningham, Jr.	(1,082,794)	
21	Adjustment per the resultiony of James 3. Cultillingham, 31.	(1,002,794)	(1,082,794)
	Total Adjustments to Depreciation expense		
22	AMORTIZATION EXPENSE Adjustment per the Testimony of James J. Cunningham, Jr.  Total Adjustments to Amortization Expense	(32,384)	(32,384)
23	TAXES OTHER THAN INCOME  Parana food year 2008 payments made during 2000 (Audit Laura #44)	(450 700) #	
23	Remove fiscal year 2008 payments made during 2009 (Audit Issue #11)	(150,720) #	
24	Increase property tax expense/reduce utility plant for property taxes improperly capitalized (Audit Issue #12)	24,852 #	(405,000)
	Total Adjustments to Taxes Other than Income		(125,868)

#### Unitil Energy Systems, Inc. DE 10-055 Permanent Rates Proforma Adjustments to Income Taxes

#### Adj#

	-		1/	
INC	OIV	1E I	AX	-5

To reflect the income tax effect of proforma adjustments to revenue and expenses:

	Increases/(Decreases) to Revenue:		
	Total proforma adjustments to Other Operating Revenue	(1,651)	Schedule 3A
	Increases/(Decreases) to Expenses:		
	Total proforma adjustments to Purchased Power expenses	(181,279)	Schedule 3A
	Total proforma adjustments to Transmission expenses	(199,457)	Schedule 3A
	Total proforma adjustments to Distribution expenses	101,034	Schedule 3A
	Total proforma adjustments to Customer Accounting expenses	(97,590)	Schedule 3A
	Total proforma adjustments to Administrative & General Expenses	(961,027)	Schedule 3A
	Total proforma adjustments to Depreciation expenses	(1,082,794)	Schedule 3A
	Total proforma adjustments to Taxes Other than Income	(32,384)	Schedule 3A
	Total proforma adjustments to Amortization expenses	(125,868)	Schedule 3A
25	Interest expense adjustment (see below)	(311,452)	Schedule 3A
	Other Adjustments for Income Tax Purposes:		
26	DSM Incentive Revenue	188,489	(Negate impact of UES including taxes related to DSM Incentive)
	Increase in Income Subject to New Hampshire Business Profits Tax	2,700,677	
	New Hampshire Business Profits Tax @ 8.5%	229,558	
	Increase to New Hampshire Business Profits Tax		229,558
			To Schedule 3
	Amount Subject to Federal Income Tax	2,471,119	
	Federal Jacobs Tev. @ 250/	004.000	
	Federal Income Tax @ 35%	<u>864,892</u>	
	Increase to Federal Income Tax		864,892_ To Schedule 3
	Total Adjustments to Current Income Tours (to Cahadula 2)		4.004.440
	Total Adjustments to Current Income Taxes (to Schedule 3)		1,094,449

Interest	Expense	Adjust	tment:
		_	

Rate Base (Schedule 2) Weighted cost of debt Interest Expense 4.03% 5,135,108 5,446,560 Collin Schedule RevReq-3-16, page 2, line 8 UES Proforma Interest Expense in Filing Adjustment to Interest Exepnse

127,501,533

#### Unitil Energy Systems, Inc. DE 10-055 December 2008 Ice Storm Costs

		44
	ne	

Storm costs to be recovered beginning July 1, 2010 2,043,881 Response to OCA 3-3

(33,228) (a)

Staff proposed reduced return for the period December 2008 - Decembe
Adjusted costs to be recovered
Return @ 5.24% over the 10-year recovery period
Total costs to be recovered beginning July 1, 2010 2,010,653 219,316 (c)

2,229,969

Cost recovery during the initial year of the 10-year recovery period 422,538 422,538 To Schedule 3A Incremental adjustment to annual revenue requirements

Annual Ice Storm Recovery Using Sum of the Years' Digits:

	Year	Annual Percentage	Annual Amortization	End of Year Balance	Average balance	Def. Taxes (@ 40.525%)	Balance to Calculate Return	Return @5.24%	Total Annua Expense	Annual Difference	Cumulative percentage
8	1	18.18%	365,573	1,645,079	1,827,866	(740,743)	1,087,123	56,965	422,538		18.18%
9	2	16.36%	329,016	1,316,064	1,480,572	(600,002)	880,570	46,142	375,158	47,381	34.55%
10	3	14.55%	292,459	1,023,605	1,169,834	(474,075)	695,759	36,458	328,916	46,241	49.09%
11	4	12.73%	255,901	767,704	895,654	(362,964)	532,690	27,913	283,814	45,102	61.82%
12	5	10.91%	219,344	548,360	658,032	(266,667)	391,364	20,507	239,851	43,963	72.73%
13	6	9.09%	182,787	365,573	456,967	(185,186)	271,781	14,241	197,028	42,824	81.82%
14	7	7.27%	146,229	219,344	292,459	(118,519)	173,940	9,114	155,344	41,684	89.09%
15	8	5.45%	109,672	109,672	164,508	(66,667)	97,841	5,127	114,799	40,545	94.55%
16	9	3.64%	73,115	36,557	73,115	(29,630)	43,485	2,279	75,393	39,406	98.18%
17	10	1.82%	36,557	0	18,279	(7,407)	10,871	570	37,127	38,266	100.00%
18	55		2,010,653					219,316	2,229,969		
-								(c)		9	

19 Adjustment to UES Calculated Return:

December 2008 - December 2009

Staff Calculated Return

Necessary Adjustment (a)

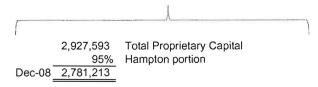
83,551 Using Stipulated Rate of Return @ 8.61%

50,323 (83,551 X (5.24%/8.70%) = 50,323)

(33,228)

## Unitil Energy Systems, Inc. DE 10-055 Liberty Lane Lease - Return on Equity

From UES response to Technical Session No. 16 (See Attachment SEM-7, page 2 of 2)



		Net Income @12%	Income Tax Gross-up 60% of (a)	Equity Return		Net Income @9%	Income Tax Gross-up 60% of (a)	Equity Return	
Jan-09	2,809,025	27,812	16,687	44,499	1.60%	20,859	12,515	33,375	1.20%
Feb-09	2,837,116	28,090	16,854	44,944	1.60%	21,068	12,641	33,708	1.20%
Mar-09	2,865,487	28,371	17,023	45,394	1.60%	21,278	12,767	34,045	1.20%
Apr-09	2,894,142	28,655	17,193	45,848	1.60%	21,491	12,895	34,386	1.20%
May-09	2,923,083	28,941	17,365	46,306	1.60%	21,706	13,024	34,730	1.20%
Jun-09	2,952,314	29,231	17,538	46,769	1.60%	21,923	13,154	35,077	1.20%
Jul-09	2,981,837	29,523	17,714	47,237	1.60%	22,142	13,285	35,428	1.20%
Aug-09	3,011,656	29,818	17,891	47,709	1.60%	22,364	13,418	35,782	1.20%
Sep-09	3,041,772	30,117	18,070	48,186	1.60%	22,587	13,552	36,140	1.20%
Oct-09	3,072,190	30,418	18,251	48,668	1.60%	22,813	13,688	36,501	1.20%
Nov-09	3,102,912	30,722	18,433	49,155	1.60%	23,041	13,825	36,866	1.20%
Dec-09	3,133,941	31,029	18,617	49,647	1.60%	23,272	13,963	37,235	1.20%
		352,727	211,636	564,364 =	19.20%	264,546	158,727	423,273	14.40%
		UES Portio	on -	29% 163,666			_	29% 122,749	

Difference (40,916) To Schedule 3A

## State of New Hampshire Public Utilities Commission

Unitil Energy Systems, Inc.
Docket No. DE 10-055
PUC Staff Information Requests – Set 1
Received May 14, 2010

#### Data Request Staff 1-31:

Reference Meissner testimony, pages 223-227. Please provide copies of any UES and/or PSNH/NU studies detailing the system improvements being undertaken and the resulting need to rebuild and expand the Kingston and East Kingston substations.

#### Supplemental Response:

Please refer to <u>Staff 1-31 Supplement Attachment 1</u> for an update to the proposed schedule for the Kingston Substation addition.

The schedule for this project had previously been identified in the 2009 PSNH/UES Joint Planning Recommendation Report provided as Staff 1-31 Attachment 2.

Person Responsible: Thomas P. Meissner Jr. Date: October 29, 2010



October 25, 2010

Thelma Brown
Public Service Company of New Hampshire
PO BOX 330
Manchester, NH 03105-0330

**RE: Kingston Substation Project** 

Thelma:

This letter is a follow-up to my phone message. Unitil is requesting to delay the Kingston substation project to an in service date of June 1, 2013. There are three reasons for this change in schedule:

- Unitil recently completed an updated 2011-2020 load forecast which indicates that the loads that are driving the Kingston project are not forecast to occur until 2013.
- Our recent meeting between Unitil, PSNH and NU on October 4 at your
  office suggests there is still disagreement between the parties on the overall
  design requirements of this substation. It is apparent that these issues will
  not be resolved in the timeframe needed to accomplish in service date of
  June 1, 2012.
- As was discussed at the meeting, the project is already behind the original schedule. This further supports the conclusion that an in service date of June 1, 2012 is unlikely.

The joint planning process between Unitil and PSNH identified that the Kingston project was the most cost effective project. However, since completing the joint planning study, cost estimates have increased from the original assumptions and are now significantly higher than was previously estimated. We would like to continue to work with PSNH and NU to determine if we can address some of the disagreements in the design and reduce the estimated cost of the Kingston project.

I will be in contact soon to discuss the disagreement in the Kingston design. Please let me know if you have any questions or concerns.

Thank you,

Corporate Office

6 Liberty Lane West Hampton, NH 03842-1720

Phone: 603-772-0775 Fax: 603-773-6605

Email: corp@unitil.com

Kevin E. Sprague Director of Engineering

76850

Cc: T.Meissner (Unitil), S.Johnson (PSNH)

## State of New Hampshire Public Utilities Commission

Unitil Energy Systems, Inc. Rate Case
Docket No. DE 10-055
Office of Consumer Advocate First Set of Information Requests

#### Data Request OCA 1-4:

Did Unitil receive insurance proceeds related to the 2008 Ice Storm? If so, please provide the amount received, describe how the allocation of insurance proceeds to UES was determined and indicate if 100% of the allocated insurance proceeds were credited to storm costs? If Unitil did not receive insurance proceeds, please explain why. Has Unitil changed its insurance policies as a result of the 2008 ice storm? If so, please explain.

#### Response:

Unitil does not have "T&D" insurance coverage on its utility properties. Therefore, Unitil did not receive any insurance proceeds related to the damages it incurred in the 2008 Ice Storm. Unitil periodically explores the market for such coverage and has determined that it is not cost effective to acquire due to: (a) high annual premiums (\$ millions), (b) high deductibles (\$10 million average) and (c) the highly customized nature of such property loss products. Unitil looked into the cost and availability of this coverage in 2009 and, again in response to this data request, and has determined that that it would not be cost effective to acquire for the reasons stated above.

Person Responsible: Mark H. Collin Date: 5/21/10

## State of New Hampshire Public Utilities Commission

Unitil Energy Systems, Inc. Rate Case
Docket No. DE 10-055
Office of Consumer Advocate Third Set of Information Requests

#### Data Request OCA 3-3:

ScheduleRevReq-3-9 (Bates p. 0089) calculates recovery of the 2008 Ice Storm over 10 years based upon a sum-of-the-years' digits methodology. Please revise that schedule using a 10-year, straight-line amortization methodology.

#### Response:

See OCA 3-3 Attachment 1. The amount of Deferred Costs at 6/30/10 has been adjusted from \$2,410,011 to \$2,043,881 to reflect the agreed-upon adjustments per the "December, 2008 Snow and Ice Storm Costs Final Audit Report". These adjustments include:

- 1) a reduction of \$4,476 related to the additional storm compensation received by two Grade 19 employees (Audit Issue #1);
- 2) a reduction of \$143,334 related to straight-time compensation of USC employees recorded in the storm deferral account (Audit Issue #1);
- 3) a reduction of carrying charges of \$168,967 (through December 31, 2009) and \$49,353 (January through June 2010) to conform to the carrying charge calculation methodology as that reported by PSNH (Audit Issues #3 and #5).

The amortization schedule is presented using a 10-year, straight-line amortization methodology.

Person Responsible: Mark H. Collin Date: August 13, 2010

#### UNITIL ENERGY SYSTEMS, INC. STORM DAMAGE RECOVERY ADJUSTMENT 12 MONTHS ENDED DECEMBER 31, 2009

OCA 3-3 Attachment 1

Schedule RevReq 3-9 Using 10-yr S-L Amortization

To reflect ten year straight-line rate recovery of deferred storm costs in connection with December 2008 Ice Storm

Deferred Costs for 2008 Ice Storm @ 6/30/10 Total Storm Damage Costs to be recovered \$ 2,043,881 \$ 2,043,881

Proforma Adjustment to Expense

\$ 306,359

#### Recovery Using Straight-line Methodology

<u>Year</u>	Annual Percentage	Annual Amortization	End of Year <u>Balance</u>	Average <u>Balance</u>	Def. Taxes (@ 40.53%)	Balance to Calculate <u>Return</u>	Return at <u>8.83%</u>	Total Annual <u>Expense</u>
1	10.00%	\$ 204,388	\$ 1,839,493	\$ 1,941,687	\$ (786,869)	\$ 1,154,818	\$ 101,970	\$ 306,359
2	10.00%	204,388	1,635,105	1,737,299	(704,040)	1,033,259	91,237	295,625
3	10.00%	204,388	1,430,717	1,532,911	(621,212)	911,699	80,503	284,891
4	10.00%	204,388	1,226,329	1,328,523	(538,384)	790,139	69,769	274,157
5	10.00%	204,388	1,021,941	1,124,135	(455,556)	668,579	59,036	263,424
6	10.00%	204,388	817,552	919,747	(372,727)	547,019	48,302	252,690
7	10.00%	204,388	613,164	715,358	(289,899)	425,459	37,568	241,956
8	10.00%	204,388	408,776	510,970	(207,071)	303,900	26,834	231,222
9	10.00%	204,388	204,388	306,582	(124,242)	182,340	16,101	220,489
<u>10</u>	10.00%	204,388	-	102,194	(41,414)	60,780	5,367	209,755
		\$ 2,043,881					\$ 536,687	\$ 2,580,568

NHPUC Storm Audit Audit Issue #3 Attachment 1

### <u>Unitil Energy Systems</u> <u>Estimated Carrying Charges on Storm Costs</u>

	Dec-08	Mar-09	Jun-09	Sep-09	Dec-09	Total 2008	<u>SUMMARY</u> Total 2009	Grand Total
Beginning Balance (Over)/Under Recovery	\$	\$ 358,302.68	<b>\$</b> 1,590,670.23	\$ 1,641,777.95	\$ 1,966,238.29			
Costs								
Payroli	398,548.58	65,703.42	-	-	₩.	398,548.58	65,703.42	464,252.00
Materials & Supplies	141,253.62	123,218.61	-	-	-	141,253.62	123,218.61	264,472.23
Transportation	24,962.00	57,945.75	6,483.50	459.00	-	24,962.00	64,888.25	89,850.25
Outside Contractors	是	2,239,816.79	23,498.12	186,280.90	-	-	2,449,595.81	2,449,595.81
USC Time & Expenses	59,516.32	-	143,334.00		-	59,516.32	143,334.00	202,850.32
Other	113,402.00	-		114,139.76		113,402.00	114,139.76	227,541.76
_	737,682.52	2,486,684.57	173,315.62	300,879.66		737,682.52	2,960,879.85	3,698,562.37
Adjustment of Costs to Original Schedule								
USC Overtime Adjustment	(4,476.00)		-	-	<u>.</u>	(4,476.00)	₩.	(4,476.00)
USC Non-Incremental Time	· ·	*:	(143,334.00)	-	-		(143,334.00)	(143,334.00)
Sub Total Costs	733,206.52	2,486,684.57	29,981.62	300,879.66	-			3,550,752.37
Less Amounts Charged to Capital	(375,696.34)	(1,266,779.66)	_	-	-	(375,696.34)	(1,266,779.66)	(1,642,476.00)
Total Costs	357,510.18	1,219,904.91	29,981.62	300,879.66	-	357,510.18	1,550,766.19	1,908,276.37
Revenues	-	-	-	-	-			-
Accrued Revenue (excluding curr month int.)	357,510.18	1,219,904.91	29,981.62	300,879.66	ië			
(Over)/Under Recovery (excluding interest)	357,510.18	1,578,207.59	1,620,651.85	1,942,657.61	1,966,238.29			
Interest Calculation								
Average Quarterly Balance	178,755.09	968,255.14	1,605,661.04	1,792,217.78	1,966,238.29			
Deferred Taxes @ 40%	71,502.04	387,302.06	642,264.42	716,887.11	786,495.32			
Average "Period" Balance Less Taxes	107,253.05	580,953.08	963,396.62	1,075,330.67	1,179,742.97			
Interest Rate	8.70%	8.70%	8.70%	8.70%	8.70%			
Days per Quarter	31	90	92	92	91			
Computed Interest (Exp)/Inc	792.50	12,462.64	21,126.10	23,580.68	25,589.11	792.50	82,758.53	83,551.03 Revised Entry
Ending Balance (Over)/Under Recovery	358,302.68	1,590,670.23	1,641,777.95	1,966,238.29	1,991,827.40			
Actual Booked Entry	2,256.72	45,910.14	66,808.20	74,025.09	63,518.23	2,256.72	250,261.66	252,518.38 Actual Booked Entry
						(1,464.22)	(167,503.13)	(168,967.35) Change

Witness: Mark H. Collin

#### Unitil Energy Systems, Inc. Docket No. DE 10-055 PUC Staff Information Requests – Set 4

Received: August 5, 2010 Date of Response: August 19, 2010 Request No. Staff 4-56

#### Request

Does UES have any future plans to change its collection procedures or otherwise attempt to minimize its bad debts? Please explain in details.

#### Response:

The Company continually evaluates all collection procedures and looks for creative methods to maintain reasonable bad debt levels. Due to the increased numbers in protected customers, the Company created a new position, Customer Assistance Coordinator, in the Credit and Collections Department. The purpose of the new position is to focus on outreach initiatives that promote assistance program opportunities to customers, process fuel assistance and Low Income Electric Assistance Program enrollments and to work closely with all agencies that provide this assistance to our customers.

Also, as mentioned in Staff 4-55, the Company implemented an automated outbound dialer service to perform many of the collections related calls to customers that are made two days prior to the scheduled disconnection date. Prior to January 2010, the Credit and Collections staff manually called each customer. The use of the outbound dialer has been successful in reaching customers and provides them with the opportunity to speak with a representative directly or to pay their bill through our automated voice response phone system. The use of the automated dialer has allowed our current Credit and Collections staff additional time to analyze and follow up on delinquent accounts. We have also conducted a pilot test with the automated dialer for customers who default on their payment plans. Although the Company is not required to contact the customer who defaults on a payment arrangement before we proceed with disconnection, we found that placing the call has allowed the customer one more opportunity to make up the missed payment before their service gets disconnected. The results of the testing are currently being reviewed and procedures are being finalized before implementing the process.

In summary, the Company continues to review internal procedures, training materials and employee performance to ensure procedures are followed in accordance with current NHPUC Rules and Regulations.

## Unitil Energy Systems, Inc. Docket No. DE 10-055 Technical Session Data Requests

Received: September 30, 2010

Date of Response: October 14, 2010

Request No. 16

Witness: Mark H. Collin

#### Request

Reference Audit Report, page 6. Please provide documentation supporting the 12% equity return that is included in the total rent for the Liberty Lane property. Please also provide the supporting calculation for the total amount of equity return included in the test year rent.

#### Response:

The lease for the Liberty Lane property is structured such that it the landlord (Unitil Realty Corp.) receives in rent its actual cost of owning and operating the premises. Unitil Corporation's Form U-1 filing with the U.S. Securities and Exchange Commission ("SEC") on May 1, 1997, approving this affiliate transaction, states that "Unitil Service is obligated to pay rent payments covering the cost of principal and interest to Unitil Realty, return on equity and certain other expenses such as property taxes, insurance, utilities, repairs, maintenance, leasehold improvements and alterations." The 12% return on equity was initially specified in the calculation of the lease between Unitil Realty and Unitil Service and is not changed during the term of the long-term lease.

Please see TS-16 Attachment 1 for the supporting calculation of the total amount of equity return included in the test year rent.

DE 10-055 Technical Session TS-16 Data Response Attachment 1 Page 1 of 1

Unitil Realty Corp Calculations for Equity Return included in the 2009 Hampton Rent Bill:

			Total		
		F	Proprietary	Equity	
			Capital	Return	
DEC	2008	\$	2,927,593		Total Proprietary Capital
			95%		Hampton Portion
		\$	2,781,213	12.00%	

			Net Income		Income Taxes		Eq	uity Return
			(a)		(b)			c = a+b
JAN	2009	\$ 2,809,025	\$	27,812	\$	16,687	\$	44,499
FEB	2009	\$ 2,837,116		28,090		16,854		44,944
MAR	2009	\$ 2,865,487		28,371		17,023		45,394
APR	2009	\$ 2,894,142		28,655		17,193		45,848
MAY	2009	\$ 2,923,083		28,941		17,365		46,306
JUN	2009	\$ 2,952,314		29,231		17,538		46,769
JUL	2009	\$ 2,981,837		29,523		17,714		47,237
AUG	2009	\$ 3,011,656		29,818		17,891		47,709
SEP	2009	\$ 3,041,772		30,117		18,070		48,186
OCT	2009	\$ 3,072,190		30,418		18,251		48,668
NOV	2009	\$ 3,102,912		30,722		18,433		49,155
DEC	2009	\$ 3,133,941		31,029		18,617		49,647
TOTAL			\$	352,727	\$	211,636	\$	564,364

## State of New Hampshire Public Utilities Commission

Unitil Energy Systems, Inc. Rate Case
Docket No. DE 10-055
Office of Consumer Advocate Second Set of Information Requests

#### Data Request OCA 2-38:

Page 350 of the Company's 2009 FERC Form 1, Regulatory Commission Expenses, includes the New Hampshire Public Utility Tax Assessment of \$414,778 for 2009. What portion of that assessment was, or will be, recovered through the Energy Service or any other non-Distribution sector rate? Had the Assessment been recovered proportionately based upon company revenues what amount of the \$414,779 would have been recovered from the Distribution sector, as well as each of the Company's other non-distribution sector rates?

#### Response:

None of the assessment is recovered through the Energy Service or any other non-distribution sector rate. Had the assessment been recovered proportionately based on Company revenues, \$130,872 would have been recovered from the Local Delivery sector, \$235,027 from the Energy sector, and \$48,879 from the External Delivery (Transmission) sector. For purposes of this response, Stranded Costs and System Benefits revenue are included in the Local Delivery sector revenues. This calculation was based on 2009 revenue.

Person Responsible: Mark H. Collin Date: July 20, 2010